

# Zheng **ZHOU**

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Internationally trained designer and strategist with 2-year professional experience. Strong analytical and problem solving skills. Knowledge of service design, user research, product development and business analysis.

### **SKILLS**

- Service Design
- User Experience Design
- Architectural Design
- Space Design
- Web Design
- Market Research
- Branding / Marketing
- Business Analysis

### SOFTWARE

- Sketch
- Photoshop
- Illustrator
- InDesign
- SketchUp
- Rhino
- V-ray
- AutoCAD
- Word
- Excel
- PowerPoint

# LANGUAGES

- English
- Mandarin

# EDUCATION

<b>Master</b> in <b>Design Management</b> Pratt Institute, New York, US	08/2016 - 05/2018
<b>Bachelor of Architecture</b> in <b>Architectural Design</b> Central Academy of Fine Arts, Beijing, CN	09/2010 - 06/2015
EXPERIENCE	
<ul> <li>Research Analyst at RET in Beijing, CN</li> <li>Wrote articles, reports, and case studies in commercial real estate topics;</li> <li>Generated insights through desk research, interviews, and market analys</li> <li>Created visual design materials for content and marketing use.</li> </ul>	
<ul> <li>Management Trainee at Sunshine100 Co.Ltd. in Beijing, CN</li> <li>Conducted research and case analysis for product handbook.</li> <li>Assisted in project management with design review and document prepared</li> </ul>	11/2018 - 03/2019 ration.
<ul> <li>Architectural Designer at Labo Design Studio in New York, US</li> <li>Projects: residential buildings, museum interior</li> <li>Created interior design drawings, construction drawing set and 3D model</li> <li>Sourced materials and prepared material boards.</li> <li>Followed up construction progress and solved problems as emerged.</li> </ul>	08/2018 - 11/2018 S.
<ul> <li>Architect at Atelier XUK in Shanghai, CN</li> <li>Projects: shopping center, kindergarten, urban space planning</li> <li>Conducted site analysis and market research.</li> <li>Proposed design solutions with 3D model, schematic drawings and diagra</li> <li>Prepared presentation materials for client meetings.</li> </ul>	09/2015 - 07/2016 ams.
PROJECT	
<ul> <li>LightUP - Web Platform Design (Capstone Project)</li> <li>Conducted market analysis and user research, including interview, servey</li> <li>Developed idea and created information architecture, wireframes and pro-</li> <li>Conducted foucus groups for testing and feedbacks.</li> </ul>	
Business Strategy Analysis of Airbnb (Academic Project)	01/2018, 8 Weeks

- Conducted industry research and competitor analysis.
- Developed insights with news, user feedback, financial report and other information.
- Created final report and presentation with other team members.

#### Shouldi - Social Network App Design (Academic Project)

- Conducted competitor analysis and user research, participate in concept ideation;
- Designed product structure, wireframes and prototypes, participate in user testing;
- Produced business plan and presentation and pitched the idea to stakeholders.

#### The Metropolitan Museum of Art Membership Program Campaign in New York, US (Academic Project)

01/2017, 8 Weeks

10/2017, 8 Weeks

- Conducted user analysis and market research for advertising strategy.
- Created creative brief and advertising materials for various platform including posters, ambient ads, social media, and mail/email.